Behavioural Supports Ontario (BSO) Integrated Teams

BSO teams work collaboratively with partners within and across sectors

BSO in the Community

BSO in Hospital

BSO in Long-Term Care





BSO team members work together as one integrated team!

BSO Central Intake Teams

- Receive and triage BSO referrals; direct accepted referrals to the appropriate team.
- Go-to resource for BSO team members, family care partners, referral sources and others.

BSO Embedded Team Members

- Dedicated and go-to BSO resource within an organization.
- Readily available for in-the-moment consultation, coaching, and modelling.
- Support implementation, monitoring and evaluation of behavioural care plans.
- Establish relationships within organization.
- Liaise with internal and external partners.
- Greater availability to influence organizational culture, procedure/policy development.
- Well-positioned to support transitions in and out of organization.

BSO Mobile Team Members

- Work across organizations; available to respond to where needs are.
- Go-to resource for BSO embedded team members.
- Expands access to multidisciplinary lenses.
- Well-positioned to support transitions across sectors.
- Well-positioned to share learnings from one environment to another.
- Able to identify trends and unite teams across organizations (e.g., education needs/delivery).

BSO Educators

• Psychogeriatric Resource Consultants (PRCs) and other BSO aligned educators build capacity through their knowledge to practice work.

BSO team members, with their varied scopes of practice and unique roles, work collaboratively to fulfill the BSO Provincial Practice Standards

Contributions of BSO Team Members (that Assess & Care Plan (e.g. Regulated)

- Complete comprehensive behavioural assessments, including, identifying contributing factors of responsive behaviours/personal expressions and recommending personalized approaches.
- Document assessment and recommendations within the Behavioural Support Assessment and the My Behavioural Support Tip Sheet.
- Provide leadership in carrying out the collaborative action plan.
- Evaluate outcomes to approaches/strategies.

Contributions of BSO Team Members at the Point-of-Care (e.g. Unregulated)

- Collect personhood information using best practice tool (e.g., My Personhood Summary[®]).
- Gather information that informs behavioural assessment (e.g. BSO-DOS[®] Data Collection Sheet).
- Develop rapport and meaningfully engage the individual.
- Trial approaches and report response.
- Implement recommended approaches and strategies.
- Model recommended approaches and coach other care providers.



Behavioural Supports Ontario Soutien en cas de troubles du comportement en Ontario

