



New! Treating Patients With C.A.R.E. Workshop - Healthcare & Community

FREE HEALTH CARE Professional WORKSHOP & Community Health

May 04th, 2020
9:30 am – 03:00pm

Providence Care Hospital - 2nd Floor,
Founders' Hall - 752 King St. W,
Ontario, ON K7L 4X3

RVSP attendance and dietary
restrictions to: Darcy King Mc Kay, PRC
At mckayd@providencecare.ca
by April 29th, 2020

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LivingWell
South East
Self-Management Program 

Healthcare team members across all specialties and roles face continual pressures and challenges ensuring optimal patient care and satisfaction. Patients have better health outcomes when good interactions with staff encourage them to adhere to treatment plans and follow up with care. .

Treating Patients with C.A.R.E. provides a conceptual model and specific techniques that guide all staff members—anyone who comes in contact with patients—to communicate in ways that will enhance satisfaction and encourage patient partnership. Essential skills are organized into a four-point model: Connect, Appreciate, Respond, and Empower (C.A.R.E.).

- + Snacks and light lunch will be provided
- + Includes workbook and certificate

Facilitators: Wendy Vuyk, Director of Community Health
Debbie McTaggart, Director of Care

