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Eliminating Stigma: A Focus on Seniors' Mental Health

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Kimberley Wilson, PhD(c), MSW Online Workshop CDRAKE Tuesday August 6th 2013

Agenda

- Pre-Workshop Evaluation Information (optional)
- Welcome & Introductions
- Project Background & Context
- What do we know?
- What is stigma video
- What did we hear?
- Activity What does stigma feel like?
- Hearing the lived experience
- From talk to action creating an action plan
- **Closing Thoughts**

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Introduction: A little about you!

- Who is in the room today?
 - Quick Poll:
 - By Discipline / Role
 - By Sector
 - What made you want to join today?

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Project Background

 In September 2010 the Mental Health Commission of Canada awarded funding to the CCSMH to lead a project focusing on the development and evaluation of strategies to support health professionals and students in addressing stigma experienced by older adults living with a mental health problem or illness.

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Project Background:

Project Goals and Objectives:

- Encourage self-awareness regarding discrimination and stigma with health care professionals who work with older adults with mental health issues
- Improve attitudes/behaviours of health care professionals who work with older adults with mental health issues
- Improve the lives of seniors with mental health issues and their caregivers



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Project Method & Approach

- Investigating the Evidence
 - Review of literature
- Listening for Evidence
 - Practice based experience survey
 - Lived experience focus groups / interviews
- Building on What Exists

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Findings from the Literature

- Limited focus on seniors' mental health
- Much of the literature was more theoretical versus practical

 Stigma is "the co-occurrence of its components – labeling, stereotyping, separation, status loss, and discrimination – and further indicate that for stigmatization to occur, power must be exercised."

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(Link & Phelan, 2001, p.363)

Valuing Multiple Types of Evidence

- Literature is only one type of evidence
- Equally important to hear from practice and personal experience

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Practice Based Evidence

- Survey to CCSMH members and through networks
- Variety of disciplines responded
 - Social work, psychology, medicine, OT, psychiatry
- Responses from administrators, NGOs, etc.
- Range in their place in the continuum
 - Hospital in-patient, community, LTC, university



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Survey responses

 Does your organization currently (or previously) have any anti-stigma programs / strategies / activities in place?



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For those who said no programs in place we asked why and were surprised at the response

Response	Chart	Frequency
We don't need that type of program		7%
We don't have the resources		21%
We've had one in the past that worked		0%
There wouldn't be enough interest		0%
We hadn't thought of it!		36%
Other, please specify:		43%

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Who should be the priority target audience?



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Topics to focus on?

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What do we know?

- You can vote once per questions
 - Answers are anonymous
 - Results will be displayed

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Warm Up

What is your favourite dessert?

- A. Pie or Cake
- B. Cookies
- c. Brownies
- D. Ice Cream
- E. None of the above

Canadian Coalition for Seniors' Mental Health To promote seniors' mental health by connecting people, ideas and resources. What percentage of Canadians will be affected by mental illness directly or indirectly in their lifetime?
a) 10%
b) 50%
c) 65%
d) 100%

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What is the likelihood that people with mental illness will commit violent act.

- a) Not likely
- b) Likely
- c) Very likely
- d) No greater than the general public



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What causes mental illness?

- a) Poor parenting
- b) Making poor choices

c) A complex interplay of genetic, biological, personality and environmental factors causes mental illnesses.

d) Bad luck

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Stigma prevents many people from seeking treatment. What percentage of those who feel they have suffered from depression or anxiety have never gone to see a doctor about this problem?

a) 5%

b) 10%

c) 25%

d) 49%

e) 75%

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Mental illnesses can be treated effectively. a) True b) False

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We have some control over our mental health. a) True b) False

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Only professionals with extensive experience treating people with mental health and addiction issues can help individuals who are seeking help.

- a) True
- b) False

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What is the most common mental illness in late life?

- a) Depression
- b) Dementia
- c) Delirium
- d) Anxiety
- e) Schizophrenia

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- The appropriate treatment of depression, when carried out quickly, can result in successful treatment for 80% of older adults who can then lead full and active lives.
- a) True
- b) False

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- People aged 65 and older are the group with the highest rate of hospitalizations for anxiety disorders
- a) True
- b) False



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- Men 80 years and older are the group with the highest suicide rate in Canada
- a) True
- b) False



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- Nearly half of seniors admitted into an acute care setting experience an episode of delirium
- a) True
- b) False

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- By 2038 the number of Canadians with dementia will increase to _____ people
- a) 1.1 million
 b) 500, 000
 c) 2.7 million
 d) 850, 000
 e) We don't have enough data to predict this



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Someone close to me (a friend, relative or colleague) has or has had a mental health or substance abuse problem.

a) Yes b) No

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Valuing Multiple Types of Evidence: Lived Experience

- Focus groups / interviews with older adults and caregivers
- Online web based focus groups with providers

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What is stigma?

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Define Stigma

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What Does Stigma Look Like?

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Debrief

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What we heard: Living with Mental Illness

• "You can talk about stigma but you have to *feel it*"

"Loneliness is the hardest part of growing old"

"Resilience takes a lot of strength."

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Thinking about the healthcare system

 A relationship with with a doctor needs to be "a partnership as opposed to a dictatorship."

- Consider how to support aging at home
 - "when I need help I don't want to be at home"
- The power of language
 - "Placement" into long term care



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What did we hear?

- LTC is an additional layer of stigma
 - people who work in the field don't ever want to have to use those services for themselves or for their own family
- Emergency room challenges
 - You can't leave people in a hallway for 6 hours in the midst of an acute mental illness
 - Can't ignore a history of mental illness if someone presents with a 'physical' issue

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Impact on Caregivers

- "It's the system that wears out the caregivers and patients, not only the disease"
- "mental illnesses are often harder on caregivers then they are on the person who suffer from the illness"
- "It's a house of cards"

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The power dynamic

- My first psychiatrist worked towards finding a medication that worked for him that stabilized his moods... we tried everything that was known to be effective against bipolar disorder without success. He eventually accused me of being noncompliant and refused to see me again because I wouldn't follow orders.
 - Interviewee noted that he took medication religiously at the time because he saw him as 'god'

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Advice to providers

Ask about my fears

 Need to develop an understanding of me and what it is that I'm fighting.

Kirsten's story and advice to providers

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Debrief

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Activity: What does stigma feel like?

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Creating an Action Plan

- Think of your own work setting and consider:
 - What are we doing well when it comes to stigma and older adults?
 - What could we improve?

Share your thoughts – raise your hand or use the chat feature



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Moving to Action

 Thinking about what works well already and where improvements could be made what are some concrete actions you can take moving forward?

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How will we know if we are making a difference?

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Closing Thoughts & Next Steps

One person made a difference in Roslyn's story

- Your participation is helping us to develop a training program to roll out
 - Any other important feedback for us to consider?
- Reminder:
 - Post-workshop evaluation
 - Certificate of participation

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Final Questions or Comments?

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Thank You!

- E-mail <u>kwilson@baycrest.org</u>
- Updates on <u>www.ccsmh.ca</u>

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