



# The Empathy Effect

## Countering Bias to Improve Health Outcomes Workshop



### FREE HEALTH CARE PROVIDER WORKSHOP

**Friday, May 03, 2019**  
**8:30 am – 1:00pm**

Regional Self-Management Program,  
263 Weller Ave, ON K7K 2V4  
Carolyn's Room/Program Room 2

RVSP attendance and dietary  
restrictions to: Sharon Lewis  
[education@alzking.com](mailto:education@alzking.com)  
by April 29, 2019

For further information contact:  
Constantin Mugenga  
SE Self-Management Program Administrator  
613.542.2949 ext 1180  
[constantinm@kchc.ca](mailto:constantinm@kchc.ca)

In healthcare, as in all human interactions people hold ideas and feelings about others that may involve judgement, demonstrate stigma and reflect bias, which is demonstrably harmful for all people, and more so for those who are most vulnerable in our society.

The Empathy Effect provides a fast-paced and highly interactive workshop that combines opportunities for self-reflection and practical skill-building in structured activities and small group settings.

- + Lunch is provided
- + Includes textbook, accreditation certificate

*Société Alzheimer Society*  
KINGSTON, FRONTENAC, LENNOX & ADDINGTON

**LivingWell**  
South East  
Self-Management Program



Institute for  
Healthcare  
Communication



Kingston Community  
Health Centres  
Centres de santé  
communautaire de Kingston

[WWW.LIVINGWELLSEONTARIO.CA](http://WWW.LIVINGWELLSEONTARIO.CA)

This program is funded by the South East Local Health Integration Network and is coordinated by the South East Regional Self-Management Program.